

Pamela Fisher, DVM

HOLISTIC VETERINARY PRACTICE

7211 Wales Ave NW

North Canton, Ohio 44720

330-266-2500/ 330-266-2501 fax

www.holisticvetpractice.com

drpfisher@holisticvetpractice.com

PATIENT INFORMATION

We welcome you as a patient and appreciate the opportunity to provide you with alternative veterinary health care. We would like you to know about our policies. The more you know the more productive our relationship can be. If you have any questions, please feel free to ask for assistance.

Appointments: Your first appointment will last 60 minutes with 45 minute follow-up appointments or consultations scheduled every 1-3 months depending on your pet's progress. Your pet's first appointment will last 1 hour with 45 minute follow up appointments.

Cost of your first visit can range between \$150-\$350 depending on lab tests, procedures and supplements dispensed. Follow up appointments will be less according to time spent.

When a therapy program is agreed upon the doctor's assistant will set the appointment hours in a future schedule. The treatment program that we use is **not compatible** with conventional drugs such as antibiotics and corticosteroids. You will be guided in the gradual discontinuance of these medications, if possible. This is necessary so that our methods can take full effect. In addition, if other symptoms appear during treatment (or older, previous conditions return) you will be expected to contact us for appropriate response rather than use drugs that you have used before.

Office Hours: Monday through Thursday 9:00AM – 5:00PM. Dr. Pamela Fisher is in the office Monday, Wednesday and Thursday. Please call with questions, problems and scheduling.

Monday 9:00AM - 4:00PM

Wednesday 9:00AM – 2:00PM

Thursday 9:00AM – 2:00PM

Charges: Our charges include actual veterinarian time spent on the case including phone and e-mail consultation time, office visits, consultations (if needed) with your usual veterinarian, evaluation of records, x-rays, laboratory data and case analysis time to develop the treatment plan, prescribe the medicine and monitor the progress. Our charge is based on the time Dr. Pamela Fisher spends on the case, at the rate of \$15.00 for each 5 minutes (in increments of 5 minutes). Fees are payable at the time services are rendered. We can charge credit cards for your convenience (we do not bill).

Cancellations: You are responsible for honoring your appointment time and payment for each session, unless the appointment is cancelled at least 72 hours in advance so that we may schedule another client. Failure to cancel 72 hours in advance will result in a \$65 charge.

Thank you for your understanding and cooperation. We appreciate our clients and we look forward to working with you to improve the health of your pet! My goal is to do my very best to help your animal and increase his/her quality of life.